

STATISTICAL HIGHLIGHTS 2020-21

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TOTAL ACTIVITY
undertaken in the Warwickshire community

Prevention
12,917
60,707 (19/20) ↓



Contacts - 9,910
43,645 (19/20)

Safe and Well Checks - 1,330
6,208 (19/20)

Road Safety activities - 362
409 (19/20)

Protection
1,079
1,818 (19/20) ↓



premises influenced by Fire Protection

People school programmes - 1,315
6,326 (19/20)

Response
3,473 incidents attended
3,843 (19/20) ↓



False Alarms **1,592**

46%

30% Fires **1,048**

16% Special Services **563**

8% RTCs **270** (8%)

30% of the 1,048 fires were deliberate
1,230 fires (2019/20) ↓

Hospital to Home
1,497
1,092 (19/20) ↑



Hospital to Home collections

Emergency calls

9,784
10,686 (19/20) ↓

Total emergency calls received by WFRS



Availability

97%

The average **wholtime** appliance availability was 97.4% for 2020/21

Nov 20

Between November 2020 to March 2021 the average on-call availability was 71%

Mar 21

Response time

Average time taken to respond to a life risk incident for the first attending appliance*

8 mins
32 secs

Fire incidents

9 mins
47 secs

Road Traffic Collisions

8 mins
25 secs

Special Service incidents



Casualties

23 fire related injuries

22 (19/20) ↑

1 fire related death

3 (19/20) ↓

Accidental Dwelling Fires (ADFs)

Attended
104 ADFs

86% confined to room of origin

104

161 (19/20) ↓

Emergency calls

87% of life risk and property emergency calls handled within **90 seconds**

